

Technology, Network & Systems Lead | joshua brouse

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CIO Candidate · Network/Systems Manager · Project Lead · Director of Operations

Direct Strategic Business Information Services throughout Voice, Network, and Business Apps

Lead Technology Manager who covers technical and business network, project, and voice systems management. Manage vendors completing smaller or specialized project implementations. Specializing in project planning, problem analysis/ remedy, staff coaching, and task delegation. Utilize software and application development techniques, using tools and methodologies to meet needs and expectations. Direct complete IT network and system engineering, project management, solution development, and maintenance.



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Education & Continued Training

Bachelor of Science ▪ University Confidential ▪ 1989

Advanced Training ▪ Network storage, database management, middleware development, project methodology, content management, and business process re-engineering

Professional Experience

Produced Award-Winning Department in 2014

NETWORK INFORMATION SYSTEMS MANAGER ▪ Company Confidential ▪ 2001 – present

- **Manage helpdesk, computer operations, database administration, imaging, data security, business continuation, user interaction, and disaster recovery** ... currently directing a \$45 million pension application system involving web-based service, content management, workflow applications, and imaging.
- **Audit and monitor a \$2 million operating budget and a \$14 million project budget.** Track contracts with vendors, project change orders, and other expenditure alterations to verify accuracy and avoid over spending.
- **Select, train, and direct network administrators, database developers, and IT consultants (28 total);** navigate group of concurrent, short- and long-term technical projects amongst staff members, monitoring progress for milestones and proposed timelines to ensure projects are completed on time and within budget.
- **Write and submit requests for proposals (RFPs)** for telecom, hardware, software, and consulting services. Research and select technology vendors based on short- and long-term IT needs, monitoring bidders for compliance with project specs and project timeline expectations.
- **Reduced staff by 25, saving an estimated \$1.2 million in salary and benefits by avoiding inflated and unnecessary staff levels;** saved an additional \$100,000 in voice and data communications.
- **Improved system functionality and performance by installing a 10GB network backbone;** improved image-access speed by 40% while enhancing user experience within the network.

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